

Social Welfare Board

Patee Market Health Center 904 South 10th Street, Ste. A St. Joseph, MO 64503

Main 816-233-5188 Fax 816-233-5296

James McMillen, MD Medical Director

Executive Director

Linda Judah

Serving the healthcare needs of the underserved of the City of St. Joseph and Buchanan County since 1913.

Deborah Borchers Operations Director

Social Welfare Board Board of Directors Minutes January 25, 2022

Social Welfare Board Members

Robert Stuber, MD, President

Carol Burns Dan Kellogg Nancy Nash Rex Robinson Tom Russell Dr. Robert Stuber called the January 25, 2022 board meeting to order at 3:00 p.m. from the Rogers' Pharmacy conference room, 3705 N. Belt Highway, St. Joseph, MO.

Board members present in person: Dr. Stuber, Rex Robinson, Judge Kellogg and Tom Russell; attended via Zoom: Carol Burns and Nancy Nash

Staff present: Linda Judah, Deborah Borchers and Dr. McMillen

Ad Hoc:

Ron Hook, Buchanan County Commissioner Bill McMurray, St. Joseph City Mayor

I. Minutes: The minutes of the November 16th, 2021 meeting were reviewed. Dan moved to approve the minutes upon changing the meeting time from pm to am; Rex seconded the minutes and the motion passed.

FOFC Board Members

Dr. Jimmy Albright, President
Patty Ziesel, Treasurer
Kristie Arthur
Pam Brock
Karen Corder
Col. Kevin Echterling
Taira Garvey
Ashley Hess
Janet Kropp
Melissa Lauver

Ashley Hess
Janet Kropp
Melissa Lawyer
Lisa Little
Gail McMillen
Roxanne Miller
Denise Moore
Carol Robb
Toni Sawyer
Frank Sindelar
Jennifer Soper
Mark Struthers
Deborah Weems, MD
John Wilson

II. Old Business: Linda presented the finalized version of the Strategic plan. The plan contains five pillars: Maintain relevance; maintain current funding streams while also pursuing other funding opportunities; improve how patient care is measured; maintain proper staffing while also prioritizing staff morale with good communication and improve messaging. Judge Kellogg moved to approve the strategic plan; Rex seconded the motion; motion passed.

III. New Business:

Director Reports:

1. Director of Operations-Deborah Borchers

Financials

Deborah presented the financials for November and December 2021. Nancy Nash moved to accept the financials. Rex Robinson seconded the motion. Financials filed for audit.

2. Linda Judah, Executive Director's report follows:

COVID-19: Work continues with Americares (Year II) and Project Finish Line...two grant funded initiatives...one for the clinic and another for the Missouri Association of Free Clinics.

Westside: ARC – participating in monthly meetings.

APP created for Westside through Aspen Media

Managing work plans for Title X program



Recognized by the NCQA for our quality of patient care.

Facilitating monthly staff meetings

Participated in the SMHW advisory meeting

Arranged the annual community quality improvement meeting

Managing navigation grant through SMHW; attending SMHW monthly meeting

Submitted the Title X grant to MFHC

Medical:

Ongoing facilitation of the medical and Quality Assurance monthly meetings Revised committee structure for QI, providers and staff meetings.

Participating in weekly MDR meetings

Managing criteria required by NCQA: Access; care coordination; risk stratification; clinical quality measures; resource stewardship; patient experience Managing the Care Signal diabetic initiative...attending meetings

Agency as whole:

Issuing weekly clinic news publication to staff;

Issuing monthly Clinic Beat

Restructured agency meetings

Trauma Informed Care project- continues...

Participating in the State Exec monthly meetings for NAFCC

Dental: Received the Enright grant to re-upholster the hygienist chair

Miscellaneous:

ECHO's Covid weekly series calls

Serving on MOEXCELs Advisory board

Participating in CDC's year 2 grantees meetings

Met with CAP to discuss status of HEALTH

Exploring moving into a new EMR

Meeting with Care Signal monthly...

Chair of the AIM council

Prepared final version of the SWB's Strategic plan for 2022 - 2024

Project Finish Line CDC Standing call

Serving on the SDOH and Patient work groups for the Roadmap initiative

Assisting Americares with Patient voice initiative

Serving on Mosaic's Ethics committee and accepted LTACH board position

Participating in the Unmet needs committee

Joining the Continuum of Care (COC) executive committee

FOFC: Oriented 4 new board members Dr. Jimmy Albright passed away on January 10, 2022. The family designated the Friends of the Free Clinic as one of two organizations to support in his memory

Initiatives:

MAFCC- Americares initiative regarding Vaccine hesitancy

Beginning year 4 with Roadmap to Health Equity...objective to establish a nationwide quality data infrastructure to systematically report quality measures for FCC's.

President of MAFCC – managing the Americanes grant for MAFCC; Participating in the State Leads monthly meetings with NAFC Women's Health Advisory Council to Department of Health & Senior Services Exploring a new electronic medical record....

IV Operations:

As noted above Dr. Albright, president of FOFC passed away on January 11, 2022. The Board held a moment of silence in his honor. Dr. Jimmy did much to advance the mission of the Friends of the Free Clinic. He will be greatly missed!!!

Audit proposal... tabled to February.

Linda asked the board if they will include Juneteenth as a new holiday beginning 2022. Recognizing the importance of Juneteenth Judge Kellogg moved to include this day as one of the holidays recognized by the Social Welfare Board. Rex seconded the motion and it carried.

Linda noted that the board appointments have been approved as follows:

City appointments: Nancy Nash – term expiring on May 31, 2022

Judge Daniel Kellogg – term expiring on May 31, 2023

Rex Robinson - term expiring on May 31, 2024

County appointments: Carol Burns – term expiring May 31, 2023

Tom Russell – term expires on May 31, 2024 Dr. Bob Stuber – term expires on May 31, 2025

Linda proposed the following meeting schedule for 2022 as follows: February 22, March 22, April 26, May 24th, June 21, August 23rd, September 27th, October 25th and November 22nd. Everyone was in agreement with the meeting schedule.

Deborah presented the stats for November and December as follows:

MEDICAL CLINIC

November 2021				
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Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
558	421	548	19	72%

WESTSIDE CLINIC

November 2021					
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity	
247	169	304	18.8	59%	

DENTAL CLINIC

November 2021				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
288	230	276	15	83%

MEDICAL CLINIC

December 2021				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
* 474	413	546	17.4	76%

WESTSIDE CLINIC

December 2021				
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity
252	180	320	10.4	56%

DENTAL CLINIC

December 2021					
Scheduled	Total Seen	Capacity	Average Seen Per Day	% Capacity	
180	261	290	7.5	90%	

IV. Clinic updates: See Director's notes above.

Meeting adjourned at 4:30 p.m.

Next board meeting scheduled February 22, 2022

Dr. Robert Stuber, President

anda Judah, Executive Director